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TIPS FOR RENTAL EXPERIENCE

At pick-up

Your vehicle will be inspected together with an Avant Car employee for any existing damages. If you notice additional damages not marked on your rental agreement, immediately notify our rental agent before starting your journey.

Before returning

Please ensure that you fill the tank before returning the vehicle. Otherwise, you will be charged the cost of the fuel based on the price per liter and an additional refueling fee.

When returning

Remember to take all your personal belongings with you before returning your rental vehicle. If you return the vehicle outside working hours using our key box, forgotten personal belongings can only be retrieved after the office has opened.

RENTAL TERMS & CONDITIONS

Driving licence requirements

The fee for young drivers aged 18 to 21 is 12,50€ per day, with a maximum of 87,50€ per rental. The fee for older drivers (69 years and older) is 12,50€ per day, with a maximum of 87,50€ per rental. The minimum age for renting a car group is 18 years and a valid driver's license must be held for at least one year.

Payment and safety deposit

A valid credit card in the name of the main driver must be presented as a guarantee for the rental. We accept only MasterCard, Visa, and Diners. Please note that cash and debit or prepaid cards are not accepted to cover the deposit. We do not accept American Express for payment or safety deposit.

Driving restrictions

Crossing the border with Avant car's rented car is allowed only with our official Cross Border Fee. Fee is mandatory for traveling abroad, as a type of protection for the vehicle while you travel outside of Croatia. Cross Border Fee costs 75,00€ per rental with included VAT (25%) and unlimited traveling. This fee does not include any kind of tolls or vignettes.

Traveling to Kosovo and Albania is not allowed and takes a penalty of 625,00€.

Traveling to islands with an Avant Car rented vehicle is allowed with our official Island Fee in the amount of 50,00€.

Fuel policy

The fuel policy is full-to-full. The renter receives a vehicle with a full tank and must return the vehicle with a full tank - unless otherwise instructed by a rental service agent.

Road limitations

You are only allowed to drive the vehicle on the regional roads in classes I, II, and III.

It is strictly forbidden to drive vehicles on forest roads, field roads, unpaved roads, roads with holes or stony macadam roads, similar roads, or any kind of offroad.

You are liable for all the damage which occurs as a consequence of violating this provision.

PRICING AND EXTRAS

Rental price includes

- unlimited mileage
- Collision Damage Waiver (CDW)
- Third-Party Liability (TPL)
- Theft Protection (TP)
- VAT 25%

Rental price does not include

Optional extras	Per day	Max. price
- Additional driver	10,00 €	80,00 €
- Young/senior driver fee (18-21/69+ y/o)	12,50 €	87,50 €
- Cross border fee	75,00 € per rent	75,00 €
- Island fee	50,00 € per rent	50,00 €
- GPS device	6,00 €	60,00 €
- Child car seat (0-9kg, 9-18kg, 18-36kg)	12,00 €	84,00 €
- Booster	12,00 €	84,00 €

Fees and surcharges

- Refueling fee 50,00 € + fuel price

Fuel policy is full-to-full. This charge applies if the rental vehicle is returned without a full tank of fuel. Fuel cost is a separate cost.

- Fuel charge (per liter) Daily Market Price

- Prepaid fuel tank Daily Market Price

An option to pre-purchase a full tank of fuel. Refunds for any unused fuel are not possible.

- Cross-border penalty 625,00 €

Penalty applies if a customer crosses a border of a foreign country without permission.

- Damage handling fee 100,00 €

Fee applies in case of damage to or theft of vehicle.

- Parking fine or traffic violation handling fee 25,00 €

Administration fee for review and forwarding of tickets, fines, and charges to the authorities. The fine is not included in this price.

- Drop-off location change at pick-up 50,00 € + One Way Fee

The fee applies if the drop-off location is changed by the customer at the time of vehicle pick-up

- Drop-off location change after pick-up 100,00 € + One Way Fee

The fee applies if the drop-off location is changed by the customer at the time of vehicle pick-up.

- Drop-off location change without prior notice 200,00 € + One Way Fee

The fee applies if the vehicle is dropped off at another location without notice.

- Early return of rental

Refunds for early returns or unused vouchers are not possible.

All prices include 25% VAT. Extras are payable locally, and available on request.

RETURN LOCATION FEES

One-way fees apply when the pick-up location is different from the drop-off location. The rental company must be informed of different pick-up and return locations prior to the start of the rental.

One way fee

From Zagreb, Zadar and Split to Dubrovnik	200,00 €
From Dubrovnik to Zagreb, Zadar and Split	200,00 €
All other one way rentals	107,50 €
One way rental inside Dubrovnik (DBA - DBD)	25,00 €
From Zagreb to any location in Slovenia	200,00 €
From Zadar, Split and Dubrovnik to any location in Slovenia	400,00 €
From any location in Croatia to Skopje Airport or Downtown	800,00 €

INSURANCE PACKAGES

Security Deposit

Upon pickup, customers are required to present a valid credit card in the main driver's name to cover the security deposit. This deposit acts as a guarantee for potential vehicle damage or theft. Depending on the booked car group, the deposit ranges from 1.400,00€ to 3.800,00€. The amount is blocked on the renter's credit card before the rental begins and is released within a maximum of 30 days after the rental contract is closed, provided no new damage or theft occurs. Deposit holding times depend on the policy of the card's issuing bank. Avant Car reserves the right to refuse vehicle release if a valid credit card is not presented or if there are insufficient funds. The security deposit, reserved on the renter's card, may be deducted by Avant Car for damage, traffic fines, lack of fuel, incorrect refueling, late return, incurred penalties, chemical cleaning, or loss of documents and keys.

By opting for Avant Car's "Carefree package," excess and security deposit amounts are reduced to 200,00 – 300,00€.

Basic insurance

All offers include basic insurance with deductible excess and liability, covering Collision Damage Waiver (CDW), Theft Protection (TP), and Third-Party Liability Protection (TPI). The excess liability represents the maximum amount the driver is responsible for in case of damage during the rental period. Note that CDW insurance excludes damage to tires, windscreen, glass, undercarriage, damage caused by negligence (e.g., wrong fuel), or driving under the influence of drugs and/or alcohol.

VEHICLE FLEET

Car groups

The vehicles and models listed in the price list or offer represent the most commonly available options in the Avant Car fleet. However, we cannot guarantee the exact brand or model of the rental vehicle as displayed on our website, our partners' websites, or the rental voucher



Avant Car Croatia Head Office

Savska Opatovina 36
10 090 Zagreb

Reservations and sales

reservations@avantcar.hr
+385 1 6251 222

Customer service

customer.service@avantcar.hr
+385 1 6251 222
