



## NOTICE ON SUBMITTING A WRITTEN CUSTOMERS' COMPLAINTS

Pursuant to Article 6, item 3 of the Law on Provision of Tourism Services („Narodne novine“ no: 130/2017, 25/19, 98/19, 42/20 i 70/21), we inform our clients that complaints regarding the quality of our services can be submitted in written form:

- 1) Personally in the Avant car – rent a car offices
- 2) By mail to the address: AVANT CAR d.o.o.  
za usluge i poslovne savjetovanje,  
Savska Opatovina 36, 10000 Zagreb
- 3) By telefax: +385 (0) 1 6251 222
- 4) By email: [customer.service@avantcar.hr](mailto:customer.service@avantcar.hr)

You will receive a response to your complaint in written form within 15 days of receipt of the complaint.

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Signature and stamp